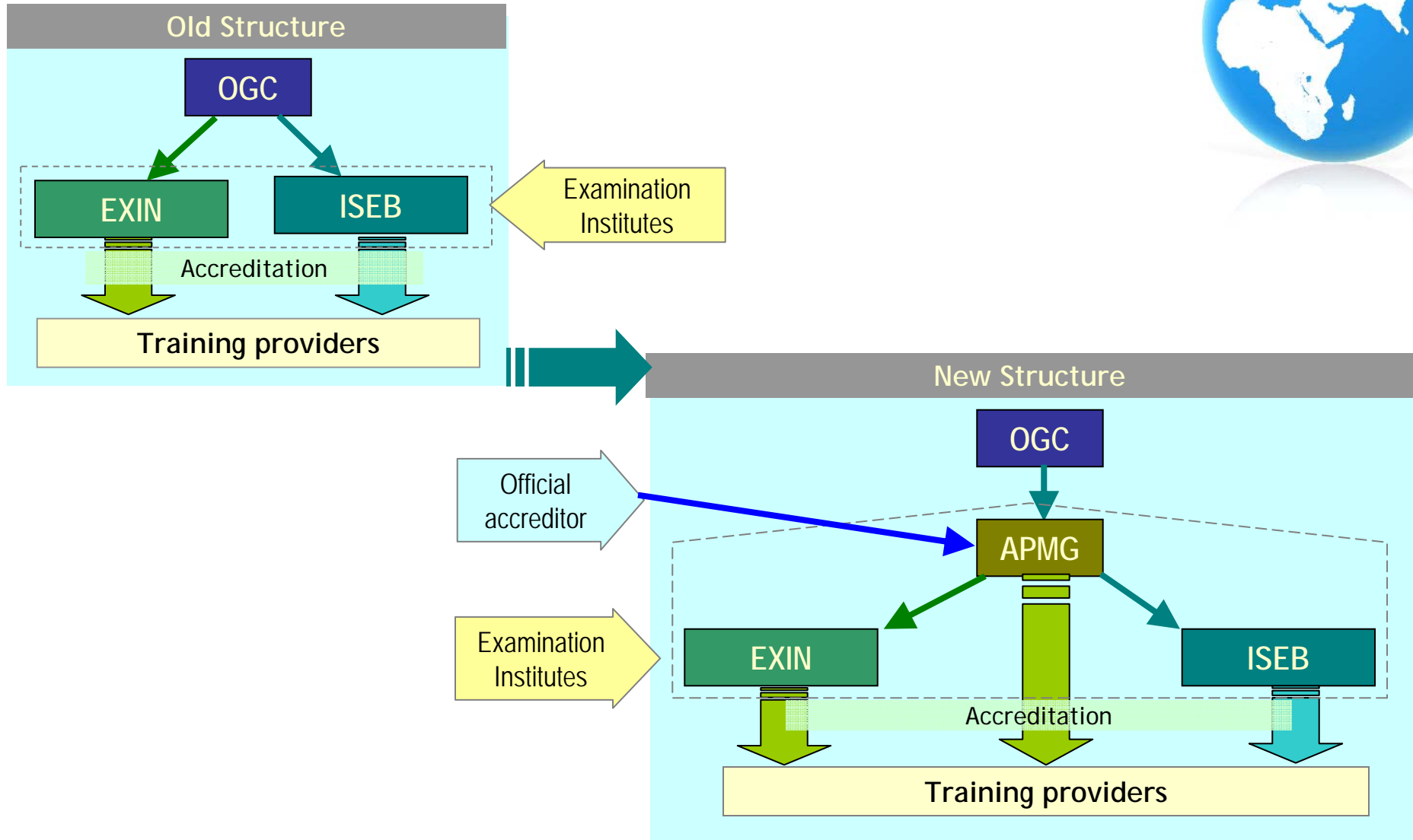


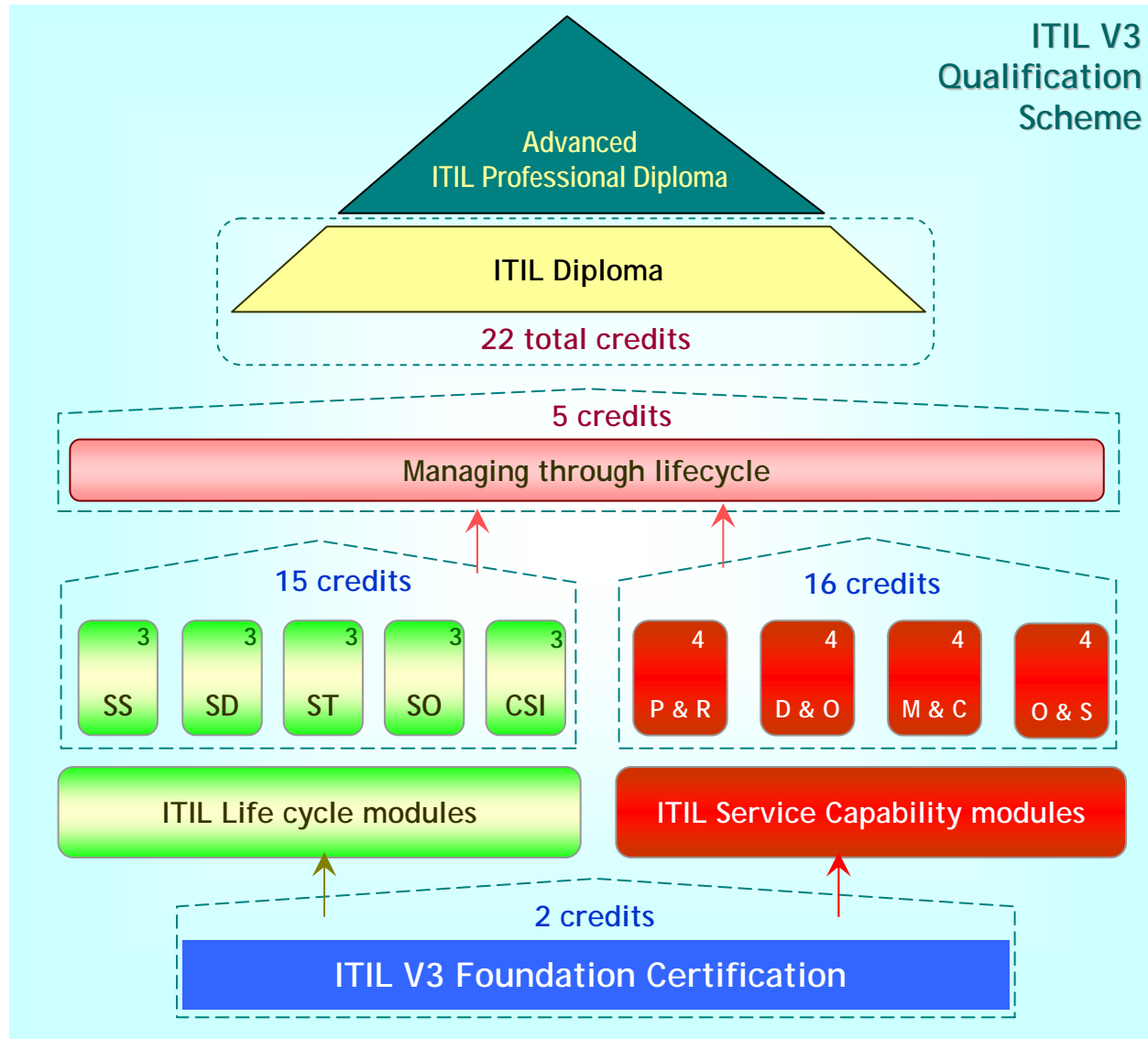
ITIL[®] Version 3 and You!

Changes to ITIL Qualification Scheme

ITIL® qualification - Authorities



ITIL® qualifications - The new scheme

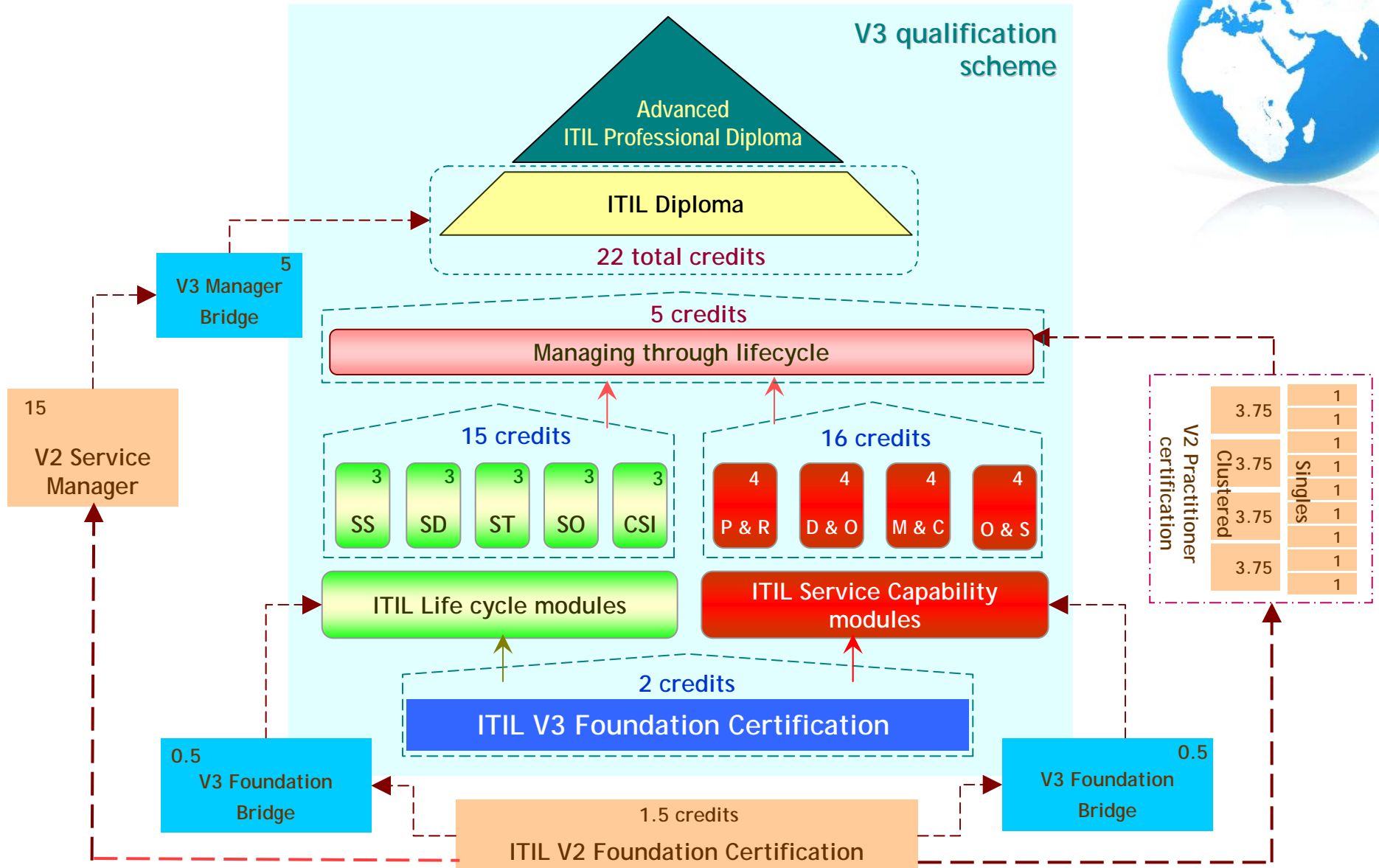




ITIL® qualifications - Transition Plan



V3 qualification scheme



Thank You!



Vinod Kumar Agrasala

vkumar@gloporeims.com