

Service Type	Service Code	CTS: We will help you achieve ITSM Process & Operational Excellence	Accreditation	Public	Days
Consulting	CTS-C-IT SMA	IT Service Management Assessment and Roadmap Development	GIMS	No	NA
Consulting	CTS-C-20KAR	ITSM-ISO/IEC 20000 Assessment and Roadmap Development	GIMS	No	NA
Consulting	CTS-C-27KAR	ISMS-ISO/IEC 27001 Assessment and Roadmap Development	GIMS	No	NA
Consulting	CTS-C-ISOAR	Integrated ISO Certification 20K/27K/9001:2008 Assessment & Roadmap Dev.	GIMS&Partner	No	NA
Consulting	CTS-C-38KAR	COBIT-ISO/IEC 38500 Assessment and Roadmap Development	GIMS	No	NA
Consulting	CTS-C-20KIM	ITSM-ISO/IEC 20000 Implementation	GIMS	No	NA
Consulting	CTS-C-27KIM	ISMS-ISO/IEC 27001 Implementation	GIMS	No	NA
Consulting	CTS-C-ISOIM	Integrated ISO Certification 20K/27K/9001:2008 Implementation	GIMS&Partner	No	NA
Consulting	CTS-C-ISMSA	Information Security Assessment Services	GIMS	No	NA
Workshop	CTS-W-ITILA	ITIL® Awareness	GIMS	Yes	1.0
Workshop	CTS-W-IT SMA	IT Service Management Awareness	GIMS	No	1.0
Workshop	CTS-W-20KSA	ISO/IEC 20000 Standard Awareness	GIMS	Yes	1.0
Workshop	CTS-W-APOLL	The Apollo 13 ITIL® Simulation - An ITSM Case Experience	GamingWorks	Yes	1.0
Workshop	CTS-W-ISMSA	Information Security Management System Awareness	GIMS	No	1.0
Workshop	CTS-W-27KSA	ISO/IEC 27001 Standard Awareness	GIMS	No	1.0
Workshop	CTS-W-Q9KSA	ISO 9001:2008 Standard Awareness	GIMS	No	1.0
Workshop	CTS-W-COITA	IT Governance: COBIT/ITIL® Awareness	GIMS	Yes	1.0
Workshop	CTS-W-28KSA	IT Governance ISO/IEC 38500 Standard Awareness	GIMS	No	1.0
Workshop	CTS-W-MOFA	Microsoft Operations Framework (MOF) Awareness	GIMS	No	1.0
Workshop	CTS-W-19KSA	IT Software Asset Management ISO/IEC 19770 Standard Awareness	GIMS	No	1.0
Training	CTS-T-V3FOU	ITIL® V3 Foundation	EXIN	Yes	3.0
Training	CTS-T-V3FOB	ITIL® V3 Foundation Bridge	EXIN	Yes	1.5
Training	CTS-T-V2SMF	ITIL® V2 Service Manager - Fast-Track	EXIN	Yes	6.0
Training	CTS-T-V2FOU	ITIL® V2 Foundation	GIMS	No	2.0
Training	CTS-T-V3EMB	ITIL® v1/v2 Managers to ITIL v3 Expert Bridging	EXIN	Yes	5.0
Training	CTS-T-20CITS	ISO/IEC 20000 for Consultants	itSMF	Yes	3.0
Training	CTS-T-COBFO	COBIT Foundation	ISACA	Yes	2.0
Training	CTS-T-V2PRC	ITIL® Practitioner - Release and Control	EXIN	No	5.0
Training	CTS-T-V2PSR	ITIL® Practitioner - Support and Restore	EXIN	No	5.0
Training	CTS-T-V3LSQ	ITIL® Service Lifecycle – Service Operation	EXIN	No	3.0
Training	CTS-T-V3OSA	ITIL® Service Capability – Operational Support & Analysis	EXIN	No	5.0
Training	CTS-T-V3RCV	ITIL® Service Capability – Release, Control & Validation	EXIN	No	5.0
Training	CTS-T-V3LST	ITIL® Service Lifecycle – Service Transition	EXIN	No	3.0
Training	CTS-T-V3LSS	ITIL® Service Lifecycle – Service Strategy	EXIN	No	3.0
Training	CTS-T-V3LSD	ITIL® Service Lifecycle – Service Design	EXIN	No	3.0
Training	CTS-T-V3LCS	ITIL® Service Lifecycle – Continual Service Improvement	EXIN	No	3.0
Training	CTS-T-V3LSD	ITIL® Lifecycle Bootcamp – Strategy & Design	EXIN	No	5.0
Training	CTS-T-V3LTO	ITIL® Lifecycle Bootcamp – Transition & Operation	EXIN	No	5.0
Training	CTS-T-V3LMA	ITIL® Service Lifecycle – Managing Across the Lifecycle	EXIN	No	5.0
Training	CTS-T-V3PPO	ITIL® Service Capability – Planning, Protection & Optimization	EXIN	No	5.0
Training	CTS-T-V3SOA	ITIL® Service Capability – Service Offerings & Agreement	EXIN	No	5.0
Training	CTS-T-20AITS	ISO/IEC 20000 Auditors	itSMF	No	2.0
Training	CTS-T-20FEXI	ISO/IEC 20000 Foundation	EXIN	No	3.0



For more details about other ITSM Service Offerings
write to sales@gloporeims.com or visit www.gloporeims.com

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